

Product Guide



The AI Platform Built for Business

AI your team can use.
Control your business can trust.



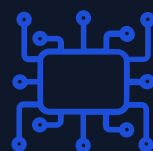
Private



Secure



Governed



Connected

INTRODUCTION

Welcome to Secure Chat

This guide introduces Secure Chat – your private, secure, and governed AI platform designed to help your team work smarter, faster, and more confidently.

You'll discover how Secure Chat protects your data, connects to the systems you rely on, and empowers your organization to unlock the full potential of AI.



Our Promise

Give your team AI they can use.
Give your business control it can trust.

What You'll Find in This Guide

- 01 Why Secure Chat
- 02 The Business Challenge
- 03 Meet Secure Chat
- 04 Why Businesses Choose Secure Chat
- 05 How Secure Chat Works
- 06 How Teams Put Secure Chat to Work
- 07 Security & Governance
- 08 How Secure Chat Fits into Your Business
- 09 Simple Pricing
- 10 Getting Started

Why Secure Chat Matters Now

AI is Changing the Way Businesses Work

Employees are already using AI every day to write emails, summarize meetings, research information, analyze data, and create content. The challenge isn't whether your organization should adopt AI—it's how to do so securely and responsibly.

Secure Chat helps businesses embrace AI with confidence by combining productivity, security, governance, and business intelligence into one private platform.

What You'll Learn

-  Why businesses need a secure approach to AI
-  How Secure Chat differs from public AI tools
-  How it protects company information
-  How it connects to your business systems
-  How to get started
Eliminate Shadow AI



Built for security.
Designed for productivity.

AI is Already Changing the Way Your Employees Work

Your employees are using AI to write emails, summarize meetings, analyze spreadsheets, create presentations, and answer questions faster than ever before. For many organizations, AI has become part of everyday work before leadership has had time to establish a strategy for

using it securely. The challenge isn't deciding whether AI has value.

The challenge is adopting it in a way that protects your business while empowering your employees.

Most Businesses Are Trying to Balance Two Priorities



Your Employees Want To

- ✓ Work faster
- ✓ Use the best AI tools
- ✓ Get answers in real time
- ✓ Be more productive
- ✓ Focus on meaningful work



Your Business Needs To

- ✓ Protect sensitive information
- ✓ Maintain visibility
- ✓ Govern AI usage
- ✓ Meet compliance requirements
- ✓ Reduce business risk

You shouldn't have to choose between productivity and protection.

Today's Reality

Employees are already using public AI tools, often without IT's knowledge, which creates real challenges for businesses:

- ✓ Company knowledge is scattered across multiple systems.
- ✓ Teams spend too much time searching for information.
- ✓ Leadership has little visibility into how AI is being used.
- ✓ Sensitive business information may be shared without clear guidelines.

AI doesn't cause these challenges. Employees using AI without proper guardrails does.



There is a Better Way

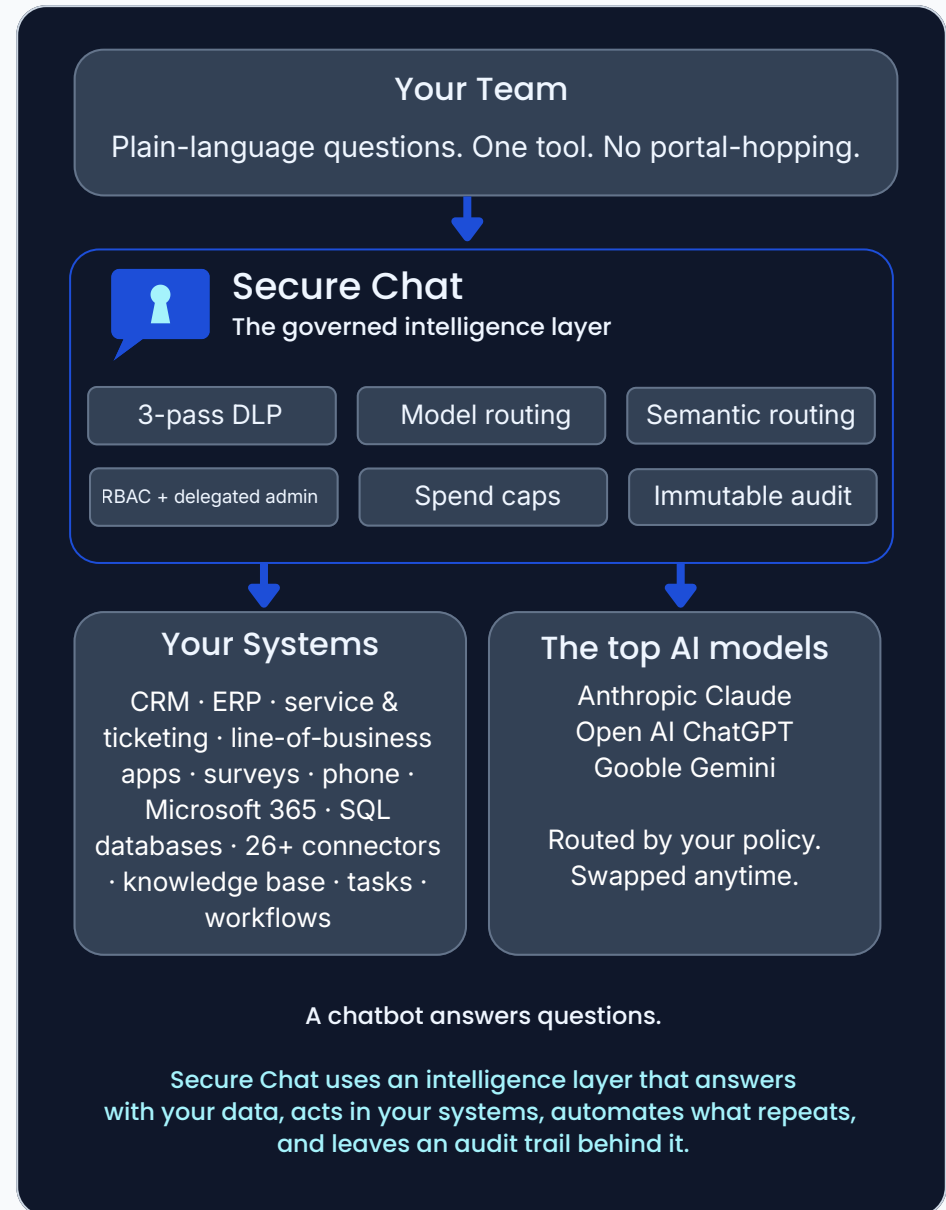
Secure Chat gives organizations one secure AI platform where employees can work smarter while leadership maintains the visibility, governance, and protection needed to confidently adopt AI across the business.

03 MEET SECURE CHAT

Secure Chat is a complete, governed AI platform delivered as a secure cloud service. Your organization gets its own fully isolated environment, your policies and your branding, with nothing shared and nothing to host.

Your team gets everything they expect from modern AI:

- ✓ Streaming chat with a choice of models
- ✓ Document and file analysis
- ✓ Web research with cited sources
- ✓ Image generation
- ✓ Data analysis
- ✓ Voice
- ✓ Projects
- ✓ Searchable library



Unified Intelligence

Secure Chat connects your tools, data, and people, so your team gets the full picture and can act on it.



Deep Microsoft 365 integration

Includes 17 governed capability across email, calendar, meeting prep, and files



Actions, not just answers

Buttons such as Create Ticket and Send Email execute operations inside the chat, each logged with who, what, and result.



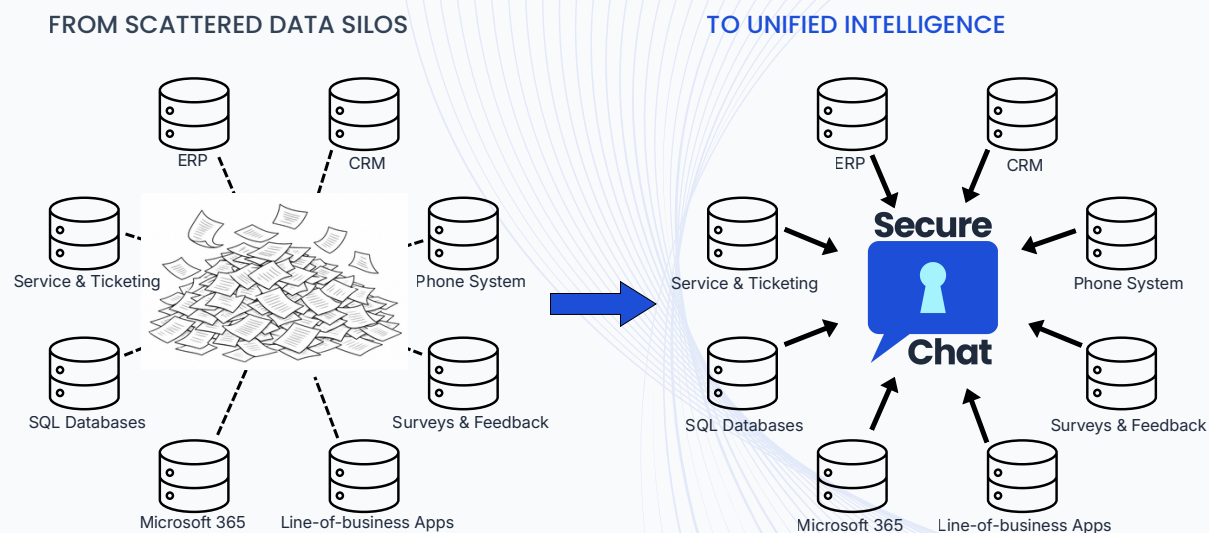
Automation and follow-through

Automate repeating work with a drag-and-drop workflow designer, turn chats into trackable tasks, and ground every answer in your own content.



The End of Static Reports

Your data is everywhere. Secure Chat brings it together.



Secure Chat breaks down data silos and unifies your systems, content, and conversations.

Instead of chasing information across disconnected tools, your team gets one trusted source of intelligence – grounded in your data, governed by your policies, and tailored to how you work.



The result?

Faster decisions. Smarter Actions. Happier teams.
All powered by unified intelligence.

You Don't Need Another AI Tool

You Need



AI your team can use.

Control your business can trust.

04 WHY BUSINESSES CHOOSE SECURE CHAT



Protect Sensitive Business Information

Business Value

- Private, governed AI environment
- Sensitive data protection
- Enterprise-grade security
- Reduced business risk



Empower Employees to Work Smarter

Business Value

- Improve productivity
- Reduce repetitive work
- Better employee experience
- Faster decision making



Maintain Visibility and Control

Business Value

- Insight into employee usage
- AI governance
- Audit readiness
- Administrative oversight



Connect AI to Your Business Systems

Business Value

- Trusted answers
- Company knowledge
- Business system integration
- More informed decisions



Choose the Best AI for Every Task

Business Value

- Multiple leading AI models
- One secure platform
- Future flexibility
- Simplified user experience



Build a Foundation for Responsible AI Adoption

Business Value

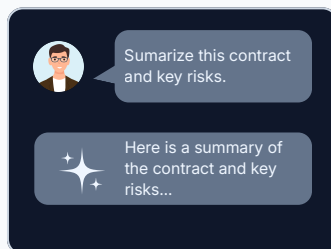
- Scalable AI strategy
- Long-term governance
- Responsible innovation
- Confidence to grow

One Secure Platform. Every Step Protected.

1

Ask Naturally

Employees ask questions, create content, analyze data, or get help using everyday language.



 Natural conversations. Powerful results.

2

Protect Information

Secure Chat applies your organization's security and governance policies to help protect sensitive data.

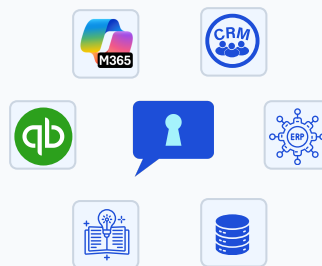


 Private. Protected. Governed.

3

Connect to Your Business

Secure Chat connects to your approved business systems and company knowledge to find the information that matters most

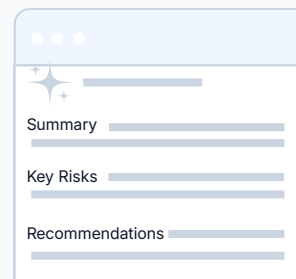


 Connected to the systems you rely on.

4

Deliver Intelligent Answers

Leading AI models and your business knowledge combine to generate accurate, relevant, and actionable answers.

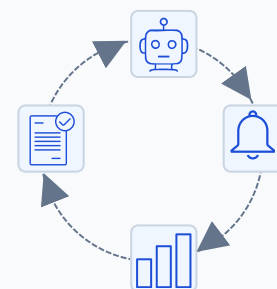


 Trusted answers. Business ready.

5

Automate & Improve

Secure Chat automates workflows, monitors important events, and delivers insights so your team can focus on what matters most.



 Automate, Streamline. Continuously improve.

AI your team can use. Control your business can trust.

Secure Chat helps every department work more efficiently by combining the power of AI with your organization's knowledge, systems, and data—all within a secure, governed environment.



Executive Leadership

Goal:

Make faster, more informed decisions.



Example prompt:

Create a Monday morning executive briefing summarizing sales performance, majors projects, and upcoming renewals.



Use Cases:

- Summarize company KPIs
- Review sales pipeline trends
- Analyze business performance
- Prepare board meeting summaries
- Research market trends
- Draft executive communications



IT Managers

Goal:

Turn technical knowledge into business intelligence



Example prompt:

Summarize all critical security alerts generated during the past seven days.



Use Cases:

- Search technical documentation
- Summarize system changes
- Review security alerts
- Generate incident reports
- Document procedures
- Query infrastructure data



Marketing

Goal:

Accelerate content creation



Example prompt:

Create a LinkedIn campaign promoting our cybersecurity webinar using the attached presentation.



Use Cases:

- Craft blog articles
- Create social media campaigns
- Summarize webinar recordings
- Develop email campaigns
- Research competitors
- Build event content

Secure Chat Protects Every Message

Secure Chat was designed for organizations bound by privacy law, industry regulation, and their own data-handling policy. Twenty layered defenses protect the platform. The ones your security team will ask about first.

Every message is inspected, governed, and routed before it leaves your environment.



Data cleaned before any model sees it

A three-pass pipeline inspects every prompt before it leaves your environment. It detects regulated identifiers, scans for sensitive data, and applies industry-specific presets. Information can be redacted before reaching Anthropic, OpenAI, or Google.



One governed exit, one set of keys

All AI traffic leaves through one inspectable gateway with consistent protection, throttling, and logging. Microsoft sign-in preserves your existing access policies, and each customer environment stays fully isolated.

Governance Built Into Every Action

Secure Chat also provides the oversight needed to manage usage, prove compliance, and reduce business risk.

An Immutable audit trail



Every consequential action is logged in a record that cannot be modified or deleted. The log captures who did what, when, and with what result, while sensitive data stays out of the audit trail.

Guardrails on cost and behavior

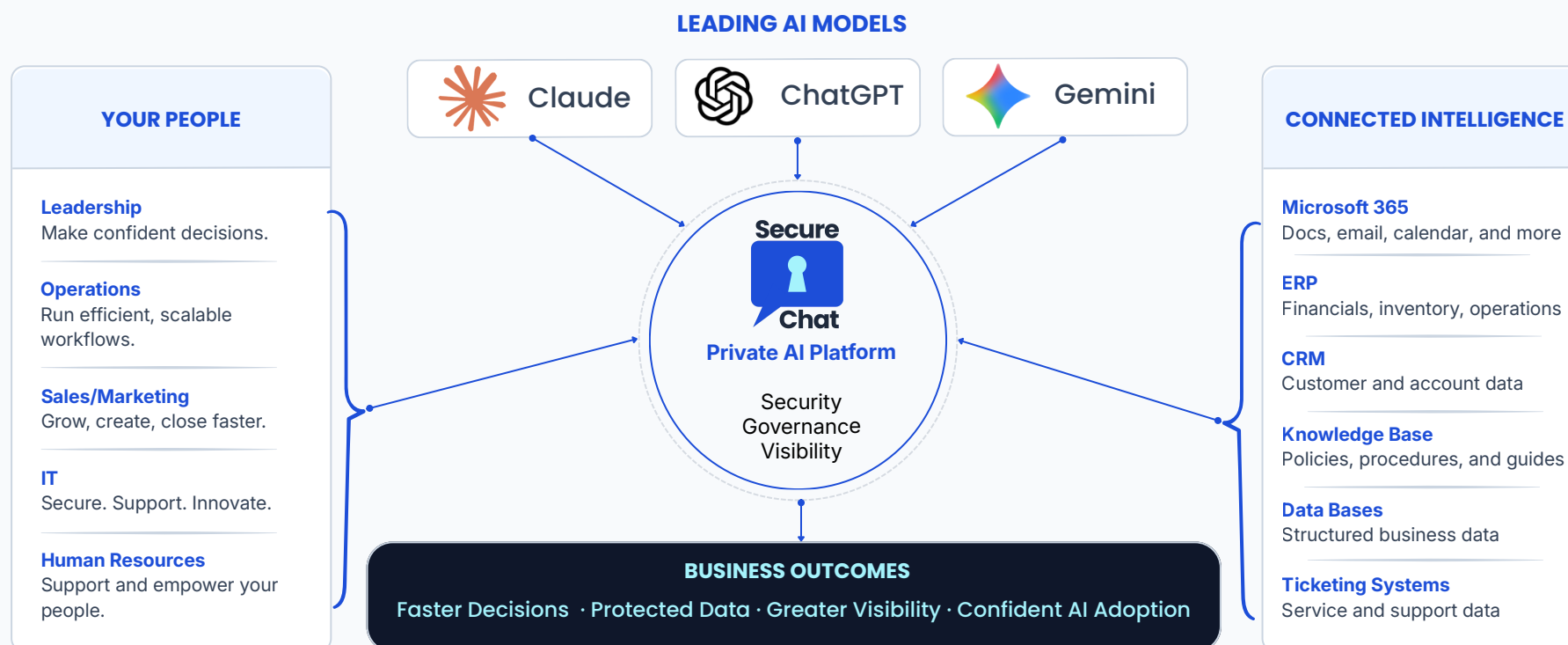


Secure Chat supports spend caps, storage caps, throttling, and approved outbound connections. Explicit-invocation mode ensures AI only touches internal systems when a user deliberately asks.

Security, governance, and accountability are built into every step.

Your Employees Continue Working the Way They Always Have

Secure Chat doesn't replace the systems your business relies on or the AI models your employees use. **It connects them.**



Simple, Per User Licensing

Secure Chat was designed to make enterprise AI accessible for small and midsize businesses. Our pricing is straightforward, transparent, and easy to scale as your organization grows.

\$40

per user/month

No complicated feature tiers

No contracts

Month-to-month billing

Licensing includes access to the platform. AI model usage is billed separately based on actual consumption.

What's Included

- ✓ **Private AI Workspace** A secure, isolated environment for employees to safely use AI without exposing sensitive company information.
- ✓ **Leading AI Models** Access to leading AI models allowing users to choose the best model for the task without managing multiple subscriptions.
- ✓ **Governance & Visibility** Administrative controls, audit logging, usage reporting, role-based permissions, and policy enforcement.
- ✓ **Company Knowledge** Connect AI to approved company documents and internal knowledge to generate more accurate, business-specific responses.
- ✓ **Systems Connectivity** Integrate Secure Chat with approved business systems and databases to provide live, trusted business intelligence.
- ✓ **Workflow Automation** Create recurring reports, alerts, briefings, and workflows that help employees work more efficiently.
- ✓ **Platform Updates** Ongoing platform enhancements, feature updates, and improvements are included.

Implementation, Support, and Services

Every Secure Chat deployment begins with guided implementation, followed by ongoing support to help your team adopt the platform with confidence.

Implementation includes:



Ongoing Support is Included

Product Support	Assistance with product functionality and general usage questions
KB Management	Support for maintaining and updating your Secure Chat knowledge base
Product Updates	Access to ongoing platform improvements and new features
Security Updates	Regular security patches and platform maintenance
Best Practice Guidance	Recommendations for secure AI adoption and effective platform usage



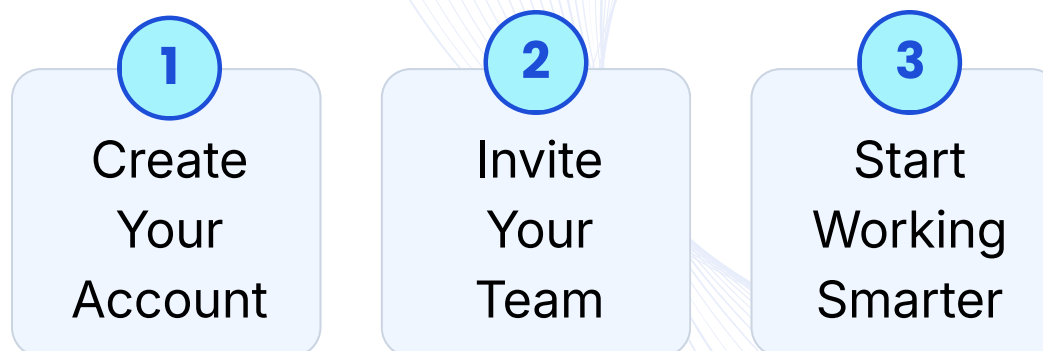
Available Professional Services

These services are available as optional professional services and are scoped separately based on your organizations needs.

Custom Business System Connectors	Develop custom integrations with CRM, ERP, databases, or other line-of-business applications
Custom Workflows & Automation Packages	Design and implement tailored workflows, automations, and business processes
AI Recipes & Prompt Packages	Create department-specific prompt libraries, reusable workflows, and industry-specific AI templates

Getting Started is Easy

Start using Secure Chat in minutes. Create your account, invite your team, and begin using AI in a secure, governed environment. As your organization grows, MIS Solutions can help you customize, integrate, and expand Secure Chat to fit your business needs.



Ready to get started?

Get Secure Chat at secure-chat.com

Want more information?

Email us at info@secure-chat.com